



Lazer Crash Replacement Policy - Australia

Shimano Australia Cycling has the following pricing policy for Lazer dealers to help consumers in the event of crash/impact through the normal use of their Lazer bicycle helmet.

Please note that even after a small impact your helmet should be replaced.

The following conditions apply to all Crash Replacement Purchases:

- Consumer to return damaged helmet to an authorized Lazer dealer or place of purchase, with a copy of the purchase receipt
- Dealer to send photo/s of helmet, clearly showing damage where possible.
- Helmet must be Australian Standards approved and AS sticker must be inside the helmet.
- Applies to Lazer helmets purchased within the previous 3 years only.
- Shimano Australia Cycling will offer same model or nearest replacement at 30% off current wholesale price (excluding freight).
- Available models, colours and sizes only.

Helmet to be returned to Shimano Australia Cycling directly:

Shimano Australia Cycling
ATTN: Lazer Crash Replacement
2 Wurrook Circuit
Caringbah NSW 2229

This is at the expense of the dealer/consumer and Shimano Australia Cycling will not be held accountable for lost freight

If you have any questions, please do not hesitate to contact us.

Lazer distributed in Australia by Shimano Australia Cycling

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